

## Frequently Asked Questions

**1. What package is being offered?**

An exclusive Disneyland Hong Kong package for **2 nights and 3 days** is available through Travel Classic.

**2. Who is eligible for the Disneyland Hong Kong package?**

The offer is available to City Bank American Express Platinum Reserve, Platinum, Gold, Visa Infinite and Mastercard World Elite Credit Cardmembers.

**3. What is the package price range?**

The package price range starts from BDT 136,749.

**4. Is there a package for families with children?**

Yes. Packages are available for 2 adults with 1 or 2 children, with prices varying based on the children's ages.

**5. What will Cardmembers get in the 3-Day, 2-Night Disneyland Package?**

**Day 1:** Arrival at Hong Kong International Airport, Airport transfer, Hotel check-in and overnight stay at Disneyland hotel.

*(Disclaimer: The airline ticket offer is not included in the package)*

**Day 2:** Breakfast, a full-day Hong Kong Disneyland visit with Premier Access (8 attraction points), Pick up from hotel lobby and transfer at Disneyland and overnight stay at the Disneyland Hotel.

**Day 3:** Breakfast, Hotel check-out, Airport transfer and Departure for Dhaka.

**6. When is the offer valid?**

The offer is valid from 1<sup>st</sup> October, 2026 till 12<sup>th</sup> November, 2026.

**7. Is there any Package Cancellation Policy?**

Yes. If cancelled before 30 days of travel 40% is refundable, 15 days Before travel 20% and 7 days before travel it is full non- refundable.

In case of Visa: After Submission visa fees are full non- refundable

**8. What is the main highlight of the Package?**

Hong Kong Disneyland, with access to 8 selected attraction points.

**9. Is there any other Terms & Conditions?**

Yes.

- Bookings made within 30 days of arrival require full payment at the time of booking.
- Check-in: 3:00 PM Check-out: 11:00 AM (Early check-in and late check-out are subject to availability and may incur additional charges payable directly to the hotel)

## Frequently Asked Questions

- Children under 3 years old: Complimentary (sharing existing bedding). Children aged 3–11 years: Child rates apply. Children 12 years and older are considered adults and will be charged the adult rate.
- The Premier Access pass included in the package is strictly non-transferable and non-refundable.
- Priority access is for one-time use per attraction only.
- Attraction height restrictions are strictly enforced by Hong Kong Disneyland. Guests who do not meet the minimum height requirement will not be permitted to ride. No refunds or compensation will be provided if you are unable to ride due to height restrictions.
- The Premier Access pass does not include park admission; it is used in conjunction with your 1-Day Disneyland ticket.
- Operating hours and attraction availability are subject to change or closure by the park without prior notice. No refunds will be given for attraction closures.
- Disneyland Park opening hours are subject to the official announcement
- Designated activities at Hong Kong Disneyland on Lantau Island
- The accommodation provided is a standard room of The Royal View Hotel (4\*).
- Room preferences (e.g., smoking/non-smoking, King/Twin beds, view, floor) are requests only and cannot be guaranteed.
- Any incidental charges (mini-bar, room service, laundry, phone calls, etc.) are to be settled directly by the guest upon check-out.
- The transfer service is based on standard vehicle, which is sedan private basis depending on group size vehicles and rates might change (The operator reserves the right to use an alternative vehicle of similar standard.)
- Travel insurance is highly recommended to cover unforeseen circumstances such as medical emergencies, trip cancellations, lost luggage, or flight delays. This is not included in the package price.

### 10. What are the key details and conditions of the Hong Kong Tourist Visa?

- Payment Amount: Included as part of the package.
- Processing Time: 8-10 weeks;
- Validity: 90 days after being issued.
- Maximum Days of Stay: 30 days Important Note
  1. After Submission visa fees are full non-refundable
  2. During the visa processing's final stage, you will need to provide a confirmed air ticket with Cathay Pacific Airways, in order to proceed with the visa issuance.
- Degree of Assistance: Full guidance and support will be provided once the applicant provides the papers to the visa team.

### 11. Is there any Hong Kong Tourist Visa Checklist?

Yes.

1. Passport copy + first page of every previous passport + copies of visas for all previously visited countries, with seal and last endorsement on all copies.
2. 2 copies of photographs (55 × 45 mm).

## Frequently Asked Questions

3. Birth Certificate / National Identity Card copy (notarized and translated).
4. Office ID card.
5. Visiting card.
6. Salary certificate / payslip for the last 6 months (if salary is received in cash).
7. NOC.
8. Personal TIN certificate and tax certificate for the last 3 years (with return, if available).
9. Personal bank statement and solvency certificate for the last 6 months.
10. Marriage certificate.
11. Family details: Father's, mother's, spouse's, sister's, brother's, daughter's, and son's full name, date of birth, present occupation, and address.
12. Certificate.
13. Bangladesh visa for foreigners.
14. Work permit for foreigners.
15. For businessmen: Trade license, notarized with English translation, company blank pad (2 copies) and visiting card

### 12. How can I get more information or make an inquiry?

Contact Travel Classic at +8801841460008 or email [sales@travelclassic-bd.com](mailto:sales@travelclassic-bd.com)

### 13. Where can I visit the Travel Classic offices?

Location in Dhaka: BTA Tower, 15th Floor, House #29, Road #17, Banani, Dhaka.

Location in Chattogram: B M Heights, 7th Floor, 318, Sheikh Mujib Road, Agrabad, Chattogram.