Citymaxx Card Grocery Cashback Campaign- FAQ

Q1. What is the offer?
Eligible Citymaxx Cardmembers can enjoy 5% cashback on purchases at grocery merchants

Q2. Which cards are eligible for this offer?
Citymaxx Conventional and Islamic Cards are eligible.

Q3. Are Virtual Debit Cards eligible?
No. Virtual Debit Cards are excluded from this offer.

Q4. What is the minimum transaction amount required?
A minimum purchase transaction of BDT 4,000 is required to qualify for cashback.

Q5. What is the maximum cashback amount?
The maximum cashback is BDT 200 per customer during the campaign period.

Q6. How many times can the offer be availed?
The offer can be availed once per customer.

Q7. Are both POS and online purchases eligible?
Yes. Both POS purchases and E-Com purchases at grocery merchants are eligible.

Q8. What is the campaign period?
The campaign will run from 1 November to 7 November 2026

Q9. Are purchases at all types of merchants eligible?
No. This offer applies only to purchases at grocery merchants.

Q10. Are purchases at all types of merchants eligible?
No. This offer applies only to purchases at grocery merchants.

Q11. Which transaction currency is eligible for cashback?
Only transaction made in BDT are eligible for cashback. Payments made in any other currency are not eligible.

Terms & Conditions:

1. Terms and conditions apply
2. The Bank reserves the right to amend, change, or modify the campaign modality and may discontinue the campaign without prior notice.
3. For any queries regarding the offer, please call 16234.