Reward Points Program Offer

Earn a bonus of 5,000 Reward points when using your City Bank Credit Card on USD 10,000 and above Endorsement

Frequently Asked Questions (FAQs)

Q1. What is the campaign about?

City Bank Credit Cardmembers will earn bonus 5,000 bonus Reward points if they endorse their card with a minimum amount of USD 10,000 in their passport from their travel quota during the campaign period.

Q2. What is the campaign period?

The campaign period is from 10th September – 10th October, 2026.

Q3. Who are eligible for this campaign?

1. City Bank Amex Consumer Credit Card members (Amex Blue, Gold, DU, Alo, Biman, City Islamic, Platinum & Platinum Reserve) except all foreign currency cards and Agora Card.
2. City Bank Visa Platinum Credit Card
3. Mastercard World Elite Credit Card

Q4. What is the campaign reward?

City Bank Credit Cardmembers will get Bonus 5,000 Reward points for endorsing minimum USD 10,000 or above.

Q5. If a customer previously endorsed USD 5,000 before the campaign period and endorses another USD 5,000 during the campaign period, totaling USD 10,000, will he/she be eligible for the campaign reward?

No, he/she will not be eligible for the bonus Reward points. Only endorsements of USD 10,000 or above made fully within the campaign period.

Q6. Will Supplementary cards be eligible for bonus Reward Points?

Yes, supplementary cards will also be eligible but bonus Reward points will be added in primary CM's card account. However, if both primary and supplementary Cardmember endorses, then only primary Cardmember will get bonus Reward points.

Q7. If a customer has multiple primary cards, will he be eligible for both the cards?

Yes, if a customer has multiple primary cards such as 1 Amex Gold primary card & 1 Visa Platinum primary card, then he will be eligible for bonus Reward points for both the primary cards.

Q8. If a customer cancels his/her current endorsement and applies for a new endorsement will he/she be eligible for bonus MR Points?

No, he/she will not be eligible for bonus Reward Points.

Q9. When will the campaign rewards be disbursed to Cardmembers' accounts?

Campaign rewards will be disbursed within 30 working days after the campaign period.

*** Terms & conditions apply**

*** City Bank PLC reserves the final authority to amend, change, or modify the campaign modality and to discontinue the campaign without prior notice.**

*** For any queries regarding the offer, please call 16234.**