



Schedule of Charges

Updated on

Effective from 01-01-2026



Conditions apply



DEPOSIT ACCOUNTS	
CURRENT ACCOUNT	
BDT account maintenance fee (including OD Account)	TK. 300 half yearly
Closing of account	TK. 300
EASY CURRENT ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 50,000 -TK. 300 half yearly
	Average Balance above TK. 50,000 - NIL
Closing of account	TK. 300
EASY PLUS CURRENT ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 200,000 -TK. 300 half yearly
	Average Balance above TK. 200,000 - NIL
Closing of account	TK. 300
BUSINESS SOLUTION ACCOUNT	
Account Maintenance Fee	Average Balance BDT 50,000 and above – Nil
	Average Balance below BDT 50,000 – BDT 500
SMS Alert Service	Tk. 300
Intercity Fee	Free
Bank Statement Fee	Free
Closing of account	Tk. 300
GENERAL SAVINGS ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	TK. 200
BASIC SAVINGS ACCOUNT	
Account maintenance fee	Nil
Closing of account	Nil
SND ACCOUNT	
Account maintenance fee	Tk. 500 half yearly
Closing of account	TK. 300
HIGH VALUE SAVINGS ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	TK. 200
SAVINGS DELIGHT ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Passport Endorsement Fee	Free for account holder only
Closing of account	Tk. 200

Freelancer's Deposit Account		
	BDT Savings A/C	USD ERQ A/C
Account maintenance fee	NIL	NIL
Debit Card Charge	First card free	NIL
SMS Alert Service	Regular Charge	NIL
Cheque Book	Regular Charge	N/A
Closing Fee	BDT 200	NIL
GREEN SAVINGS ACCOUNT		
Account maintenance fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Closing of account	Tk. 200	
ALO GENERAL SAVINGS ACCOUNT		
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Closing of Account	Tk. 200	
ALO HIGH VALUE SAVINGS ACCOUNT		
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Closing of Account	Tk. 200	
ALO SAVINGS DELIGHT ACCOUNT		
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Locker Charge	10% discount on regular charge	
Student File Processing Fee	25% discount on first year opening charge	
Medical File Processing Fee	25% discount on first year opening charge	
Passport Endorsement Fee	Free for Account Holders only	
Closing of Account	Tk. 200	
ALO BUSINESS ACCOUNT		
Account Maintenance Fee	Tk. 300 half yearly	
Closing of Account	Tk. 300	
SENIORS' SAVINGS ACCOUNT		

Account maintenance fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Closing of account	Tk. 200	
STUDENT SAVINGS ACCOUNT – SCHOOL PLAN		
Account maintenance fee	Free	
SMS Alert Fee	Free	
Passport Endorsement Fee	Free	
Debit Card	Free for Minor	
Closing of account	Free	
STUDENT SAVINGS ACCOUNT – COLLEGE PLAN		
Account maintenance fee	Free	
SMS Alert Fee	Free	
Passport Endorsement Fee	Free	
Debit Card	First year Free	
Closing of account	Free	
NEW BORN’S SAVINGS ACCOUNT		
Account maintenance fee	Average Balance up to TK. 10,000 Nil	
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly	
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly	
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly	
	Average Balance above TK. 1,000,000 TK. 300 half yearly	
Closing of account	TK. 200	
RMG WORKERS’ ACCOUNT		
Account maintenance fee	Nil	
Closing of account	Nil	
Cash withdrawal Slip	Free	
FOREIGN CURRENCY ACCOUNT (USD/GBP/EUR)		
Account maintenance fee	USD 7, GBP 4, EUR 4 half yearly	
Closing of Account	USD 4, GBP 2.5, EUR 2.5	
RFCD ACCOUNT		
Account maintenance fee	USD 5, GBP 3, EUR 3 half yearly	
Closing of Account	USD 4, GBP 2.5, EUR 2.5	
AUTO COUPON ENCASHMENT CHARGE FOR SANCHAYPATRA / WEDB/ DIB / DPB		
SP Type	Purchased before January 1, 2014	Purchased on or after January 1, 2014
1 Month interest bearing Sanchaypatra i.e. Family Sanchaypatra	Tk. 700	Tk. 1200
3 Month interest bearing Sanchaypatra	Tk. 500	Tk. 1000
Pensioner Sanchaypatra, WEDB,DIB,DPB		
Bangladesh Sanchaypatra (BSP)	Service not Available	Tk. 500

MONTHLY DEPOSIT SCHEMES	
Type of Deposit Schemes	Penalty for installment failure
Insurance Backed DPS Account	at 5% on installment arrear(s) at the time of realization of the due installment or Tk. 300 whichever is higher
Goal Based DPS Account	at 5% on installment arrear(s) at the time of realization of the due installment or Tk. 200 whichever is higher
OTHER SERVICES: DEPOSIT ACCOUNTS	
All regular statement	Free on half yearly
Duplicate statement – CASA	Tk. 100
Statement of Deposit Scheme	Tk. 100
Stop printing of statement/ hold mail	No Fee
City Bank Statement verification	Tk. 100
Dormant Account Activation Charges	Free
CHEQUE BOOK ISSUES CHARGE	
*For Employee Banking accounts Cheque Book Charge will be decided as per agreement	
For all CASA, STD & OD All Citygem Cheque Book to be charged Tk 15 per leaf	Tk. 20 per leaf
For the following products:	
Savings Delight Account	First book free, onwards, Tk. 20 per leaf
Seniors' Savings Account	First book free, onwards, Tk. 20 per leaf
Alo Business Account	First book free, onwards, Tk. 20 per leaf
Alo High Value Savings Account	First Cheque book Free, 2nd and onwards cheque book free if Tk. 25,000 average balance maintained in account
Alo Savings Delight Account	First Cheque book Free, 2nd and onwards cheque book free if Tk. 100,000 average balance maintained in account
RMG Workers' Account	N/A
Insta Pack	Tk. 20 per leaf
Foreign Currency Account (25 Leaves)	USD 5, GBP 3.75, EUR 3.75 per book
RFCD Account	Not Available
Other related Charges:	
Cash Withdrawal Slip (for emergency use only)	Tk. 200 per slip
Undelivered Cheque Book Destruction	Tk. 200
DEBIT CARD ISSUE CHARGE	
*For Employee Banking accounts Debit Card Charge will be decided as per agreement	
Citymax Card	Tk. 600
Master Card	Tk. 600
Visa Card	Tk. 600
City Alo Visa Card	Tk. 600
Debit Card for RFCD account	Tk. 1000 or FCY equiv

Note:

Alo Business Account	Annual Charge 50% waiver (First year only)
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RETAIL CREDIT FACILITIES

SECURED LOAN

Loan processing fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Early settlement fee	0.50% of the outstanding amount
Pre-payment fee	0.50% on partial adjustment amount.
Penal Charge	Tk. 1.50% on overdue amount

SECURED OVERDRAFT

Loan processing & Limit Enhancement Fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Excess Over Limit Charge	Tk. 1.50% of the EOL amount
Renewal Fee	Tk. 1000

Secured Loan – Bullet Payment

Loan processing & Limit Enhancement Fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Early settlement fee	0.50% of the outstanding amount.
Pre-payment fee	0.50% on partial adjustment amount.
Penal Charge	Tk. 1.50% on overdue amount
Renewal Fee	Tk. 1000

PERSONAL LOAN

Loan Processing Fee	0.50%
Loan processing Fee: On Take Over Amount	0%
Loan Processing Fee: On additional Take Over Amount	0.50%
Early settlement fee	0.50% of the outstanding amount.
Partial Payment Fee (minimum 30% of the outstanding)	0.50% on partial adjustment amount.
Loan re-scheduling fee	0.25% on outstanding amount or Tk. 10,000 whichever is lower
Penal Charge	1.50% on the arrear amount

AUTO LOAN

Loan processing Fee	Up to Tk. 50 Lac: 0.50% but not exceeding Tk. 15,000 Above Tk. 50 Lac: 0.30% but not exceeding Tk. 20,000
Early settlement fee	0.50% of the outstanding amount.
Partial Payment Fee (minimum 30% of the outstanding)	0.50% on partial adjustment amount.

Loan re-scheduling fee	0.25% on outstanding amount or Tk. 10,000 whichever is lower
Penal Charge	1.50% on the arrear amount
PARTIAL SECURED LOAN	
Loan Processing Fee	0.50% but not exceeding Tk. 15,000
Early settlement fee	0.50% of the loan outstanding on unsecured portion
Pre-Payment Fee (after 6 months; minimum 30% of the o/s)	0.50% of the prepaid amount
Penal Charge (Unsecured Portion)	1.50% on the overdue amount
Penal Charge (Secured Portion)	1.50% on the EOL amount
HOME LOAN	
Loan Processing Fee	Up to Tk. 50 Lac: 0.50% but not exceeding Tk. 15,000 Above Tk. 50 Lac: 0.30% but not exceeding Tk. 20,000
Takeover Loan Processing Fee	Free
Takeover Loan with Home Credit – Processing Fee	Free
Early settlement fee	0.50% on outstanding amount.
Partial Payment Fee	0.50% on partial adjustment amount.
Penal Charge	1.50% on overdue amount
Re-schedule fee	Free
Vetting valuation charges	At actual
OTHER CHARGES: RETAIL CREDIT	
CIB Charge	At actual
Stamp Charge	At actual
Contact Point Verification – Regular	Tk. 550
Contact Point Verification – Additional Documents	Tk. 100 per verification
Change of Car quotation	Tk. 500 per change
Loan Account Statement & Loan Outstanding Certificate	Free on half yearly
Loan Account statement (Additional)	Tk. 100
Loan Outstanding Certificate (Additional)	Tk. 100
FUND TRANSFER / PAYMENT SERVICES	
FOR ALL OTHER ACCOUNTS: (EXCEPT EASY & EASY PLUS ACCOUNTS)	
CASH WITHDRAWAL (INTERCITY)	
Up to Tk. 50K	Tk. 50
Above Tk. 50K to Tk. 100K	Tk. 100
Above Tk. 100K to Tk. 500K	Tk. 300
Above Tk. 500K to Tk. 1000K	Tk. 400
Above Tk. 1000K to 5000K	Tk. 1,500
Above Tk. 5000K	Tk. 2,500
CASH DEPOSIT (INTERCITY)	
Up to Tk. 50K	Tk. 50
Above Tk. 50K to Tk. 100K	Tk. 100
Above Tk. 100K to Tk. 500K	Tk. 300

Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500
FOR EASY CURRENT ACCOUNT (In the last 6 months, Product AMB Maintained) & ALO BUSINESS ACCOUNT (if BDT 50,000 Average Balance Maintained)	
CASH WITHDRAWAL (INTERCITY)	
Up to TK. 50K	Free
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
CASH DEPOSIT (INTERCITY)	
Up to TK. 50K	Free
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
FOR EASY CURRENT ACCOUNT (in the Last 6 Months, Product AMB not Maintained) & ALO BUSINESS ACCOUNT (if BDT 50,000 Average Balance not Maintained)	
CASH WITHDRAWAL (INTERCITY)	
Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
CASH DEPOSIT (INTERCITY)	
Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500
FOR EASY PLUS CURRENT ACCOUNT (INTER CITY)	

**IN THE LAST 6 MONTHS,
PRODUCT AMB MAINTAINED**

CASH WITHDRAWAL (INTERCITY)

Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000

CASH DEPOSIT (INTERCITY)

Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000

**IN THE LAST 6 MONTHS,
PRODUCT AMB NOT MAINTAINED**

CASH WITHDRAWAL (INTERCITY)

Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000

CASH DEPOSIT (INTERCITY)

Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500

ALO BUSINESS ACCOUNTS (if BDT 2 Lac Average Balance Maintained)

CASH DEPOSIT & CASH WITHDRAWAL (INTERCITY)

Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK.1000K	Tk. 400
Above TK. 1000K to TK. 5000K	Tk. 1500

Above TK. 5000K to TK. 10000K	Tk. 2500
Above TK. 10000K	Tk. 5000
All cheque/cash withdrawal/deposit within city	Free
LOCAL FUND TRANSFER	
A/C to A/C Fund Transfer through Fund Transfer Form (*Within Same Customer ID – Free)	Tk. 250
Pay Order issue	Upto Tk. 1,000 – Tk. 20 Above Tk. 1 000 to Tk. 1 Lac – BDT 50 Above Tk. 1 Lac – Tk. 100
Pay Order Cancellation Charge	Tk. 50
Bangladesh Bank cheque issuance	TK. 200
Demand Draft (DD)/ Telegraphic Transfer/ Money Transfer	Upto Tk. 1000 – Tk. 20 Above Tk. 1000 to Tk. 1 Lac – Tk. 50 Above Tk. 1 Lac to Tk. 5 Lac – Tk. 100 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 200 Above Tk. 10 Lac – Tk. 300
Cancellation of DD/TT/MT/PO/ BB Cheque	Tk. 50
Issuance of Bangladesh Bank Cheque	Tk. 200
Issuance of duplicate instrument	Tk. 500 (Including the stamp charges)
Payment through RTGS	Tk. 100 (including VAT)
CANCELLATION LOCAL FUND TRANSFER	
Stop payment on clearing cheque	Tk. 100 Per Instruction
Stop payment on cash cheque(s)	
Stop payment on entire cheque book	
STANDING INSTRUCTION (SI)	
Standing Instruction (SI) creation charge	TK. 100 Per SI
Failure of SI due to insufficient fund	Free
Amendment of SI	Tk. 50
Cancellation of SI	Free
SWEEP	
Sweep creation charge	Free
Sweep-in charge for each execution	Free
Sweep-out charge for each execution	Free
Amendment of sweep	Free
DISPOSAL OF REMITTED FUND ON A/C OF HOME REMITTANCE	
In local areas	PO Charge + Postage Charge
Other areas	DD/TT Charge + Postage/SWIFT Charge

OUTWARD REMITTANCE – FCY		
FDD & FTT	Upto Tk. 1 lac – Tk. 100 Above Tk. 1 lac to Tk. 5 Lac – Tk. 200 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 300 Above Tk. 10 Lac – Tk. 500	
FCY draft on Bangladesh Bank (for clients)	TK. 300	
SWIFT charge (through correspondent)	min TK. 500; Above USD \$1000/GBP 700/ SGD any amount – Tk. 800	
Additional SWIFT charge if TT is not through correspondent	TK. 300	
Issuance of counter FCY Draft in favor of local banks	Tk. 200 per instance to be deducted from remitted fund	
INWARD REMITTANCE – FCY		
Purchase of foreign bank drafts	a) Tk. 0.25 per US\$ & per EURO b) Tk. 0.40 per GBP c) Other currencies at par with US\$	
Payment of any Taka draft issued by exchange houses/ foreign bank in abroad which are drawn on our bank	No Fee	
Encashment of any foreign TT in Taka at our counter	No Fee	
Collection of proceeds from local banks of any draft in FCY which are collected outside clearing house	Tk. 500 per instrument	
Collection of foreign currency draft from abroad	At actual of postage & other charges etc. + TK.250 from the collected fund	
CANCELLATION OF FCY DRAFT / TT		
FCY draft / TT cancellation	TK. 200	
LOCAL CURRENCY (LCY) COLLECTION		
LCY chq collection within clearing house	Up to Tk. 50,000	Free
	Above 50,000 to Below 5,00,000	Tk. 10
	Tk. 5,00,000 & Above for Regular Clearing	Tk. 25
	Tk. 5,00,000 & Above for Same Day/High value Clearing	Tk. 60
LCY Cheque collection where is no clearing house (bank area)	at actual cost, min Tk. 50 per case	
Outstation chq collection. Commission-vide ODBC/OBC (within CBL branches clearing zone)	0.10%, min TK. 100 – max Tk. 1000	
Outstation chq collection. Commission-vide ODBC/OBC (outside CBL branches clearing zone)	0.15%, min TK. 150 – max Tk. 1500	
LCY cheque collection returned unpaid	TK. 100	
Outward clearing cheque – Return for any reason	Free	
Inward clearing cheque Return		
1. Insufficient fund	Tk. 50	
2. Amount in figure and word differs		
3. Stale Cheque		

4. Post Dated Cheque/Undated Cheque	Tk. 50
5. Drawers signature differs/Missing	
6. Payment stopped by Drawer	
FOREIGN CURRENCY (FCY) CHEQUE COLLECTION	
FCY cheque collection (within Bangladesh)	0.10%, min TK. 150 – max Tk. 1000
FCY cheque collection (outside Bangladesh)	0.15%, min TK. 500 – max Tk. 2000 + courier/postage charge applicable
FCY cheque returned unpaid sent on collection	TK. 50
CHEQUE PURCHASE (LCY/FCY)	
LCY cheque purchase	0.15%, min Tk. 500 – max Tk. 2000
FCY cheque purchase	2%, min Tk. 1000
FCY cheque return charge	Tk. 50
Interest from the date of purchase	As per lending rate
OTHER SERVICES	
PASSPORT ENDORSEMENT CHARGES	
Endorsement fee, Customer / Non Customer	TK. 300
FCY ENCASHMENT	
Cash FCY encashment ; Customer	Tk. 100
Non Customer	Tk. 200
STUDENT FILE	
Opening Charge	TK. 8,000
Renewal	TK. 7,000
Note:	
Alo High Value Savings Account	10% discount on first year opening charge
Seniors’ Savings Account	25% Discount
STUDENT BANKING SERVICES	
Student File NOC	Tk. 1,000
Student File Certificate Fee	Tk. 500
Student File transfer fee to other bank	Tk. 2,000
Fee for University/Country change	Tk. 5,000
Nostro Charge: (for Student Banking)	
Euro	Up to EUR 12,000 = Tk. 3,000
	More than EUR 12,000 = Tk. 4000
JPY	Tk. 5,000
All other Currencies	Tk. 3,000
MEDICAL FILE	
For any countries	TK. 5,000
Note:	
Alo High Value Savings Account	10% discount on first year opening charge
LOCKERS	
Small	TK. 5,500 annually

Medium	TK. 7,500 annually	
Large	TK. 9,500 annually	
Replacement of lost keys	At actual + Tk. 1000	
Note:		
Alo High Value Savings Account	5% discount on regular charge	
Seniors’ Savings Account	50% Discount for 1st Year only	
CCTV Video Footage Retrieval		
Within Dhaka	Tk. 1,000	
Outside Dhaka	Tk. 2,000	
Voucher Retrieval Fee	At Actual	
CERTIFICATES / REPORTS		
Half yearly balance confirmation certificate	Free	
Additional balance confirmation certificate	Tk. 100	
Certificate of AIT	Tk. 300	
Issuance of solvency certificate	TK. 200	
Certificate for inward remittance	TK. 300 per remittance	
Certificate of encashment of Bond / Securities	Tk. 300	
Duplicate savings certificate	Tk. 300	
Duplicate advice more than 6 months old (per item)	Tk. 200	
Fees for loan closure certificate	No Fee	
FCY Cash/ TC Encashment certificate	Tk. 200	
Certificate of FCY equivalent balance	Tk. 200	
Account confirmation certificate	Tk. 100	
FDD Certificate	Tk. 200	
BO Certificate	Tk. 100	
Certificate of Inward Remittance (through CBL NRB)	Free	
TELEX / SWIFT / FAX		
Within Country	Telex	Tk. 75
	Fax per page	Tk. 25
Outside Country	Telex	At actual minimum Tk. 500
	SWIFT	At actual minimum Tk. 500
Fax per page	Tk. 50	
POSTAGE / MAIL / TELEPHONE		
Registered cover	Tk. 50	
Courier – within city	Tk. 50	
Courier- inter city	Tk. 50	
Courier - outside country	Courier’s actual charges + Tk.200	
Telephone charge	Tk.50	

Parcel	Tk. 50 per parcel for 1st 10 days & additional Tk. 5 for every subsequent 10 days or part thereof.
CITYTOUCH – DIGITAL BANKING CHARGES	
Annual Subscription Fee	Free
Stop Payment	Tk.50
Outward Fund Transfer (EFT)	Free
Outward Fund Transfer (NPSB)	Tk. 10 (including VAT)
Outward Fund Transfer (RTGS)	Tk. 100 (including VAT)
Mobile Recharge	Free
Internet Bill Payment	Free
Pay Order	Upto Tk. 1,000 – Tk. 20 Above Tk. 1 000 to Tk. 1 Lac – BDT 50 Above Tk. 1 Lac – Tk. 100
Indian Visa Processing Fee Payment (IVAC)	Tk. 24 (including VAT)
Visa Instant Payment	Tk. 35
NSU Tuition Fee Payment	Tk. 15 (including VAT)
QR Code Payment	Free
SECURED LOAN (through City Touch)	
Processing Fee	0.5% of Loan Amount
Early Settlement Fee	0.5% of Outstanding Amount
CIB Charge	At actual
SMS ALERT	
Annual Fee BDT Account	Tk. 300
Annual Fee FCY Account	GBP A/C £4, EUR A/C €5, USD A/C \$6
CALL CENTER - CHARGES	
Registration Fee	Free
Duplicate Statement	Tk. 100
Various Purpose Certificate	Tk. 150
RFCD Balance Confirmation Certificate	Equivalent to Tk. 100
Certificate for Foreign Study Purpose	Tk. 400
Account Confirmation Certificate	Tk. 75
BO Account Confirmation Certificate	Tk. 75
Solvency Certificate with balance	Tk. 200
Solvency Certificate without balance	Tk. 200
LIEN MARK	
Other bank's instrument kept under lien in our bank	Tk. 500
Our bank's instrument kept under lien in other bank	Tk. 500

HOME LOAN OTHER CHARGES		
Photocopy of any charge documents or Property Documents	Tk. 300	
Photocopy of Sanction Letter/ BA Letter	Tk. 100	
Partial Redemption of the security	Tk. 2,000	
Takeover letter with the list of property documents, security status, document delivery confirmation, loan status confirmation etc.	Tk. 1,000	
For Early settlement/ Takeover case: Redemption of mortgage/cancellation of TPA of the property and security release (after 15 days from Loan Closing)	At Actual	
For all cases: Redemption of mortgage/cancellation of TPA of the property and security release (within 15 days from Loan Closing)	At Actual	
Government Securities Investment Window		
Particulars of Charge	Individual Investor	Non Individual / Institutional Investor
BPID Opening Charge*	Tk. 200	Tk. 500
Successful Primary Auction Transaction	Tk. 200	Tk. 500 (Tk. 200 for Stock Brokerage Omnibus BPID)
Secondary Trading (FMI, each transaction)	Tk. 100	Tk. 100
Yearly BPID Maintenance	Tk. 200	Tk. 500
Tax Certificate**	Tk. 200	Tk. 500
*Not Applicable for BPID opened by Bangladesh Bank through stock exchange transaction.		
** Annually 1 (One) certificate is free.		
*** No other charges applicable for service other than mentioned in above table.		
Please Note:		
1.This Schedule of Charges applies to normal transactions, stamps duty, correspondent charges and other out-of-pocket expenses, if any, may be added. The bank reserves the right to assess charges on transactions, which are not covered by this schedule, and to amend without prior notice the terms, conditions or rate stated in this schedule.		
2. VAT is applicable @ 15% on all fees and charges.		
3. Correspondent/Other Bank Charges, if any, will be additionally recovered from customer.		
4. Any changes or modifications of any charges stated in this schedule would be notified & viewed through City Bank’s website www.thecitybank.com.bd and it would be treated as a part of this schedule.		