

# City Agent Banking Customer SOC

Updated on: 1<sup>st</sup> March'2024

Deposits Accounts	
Current Accounts (CDABA) – For Agent Mother A/C Only	
Accounts Maintenance Fee	Nil
Account Closing Fee	TK. 200
REB Charges (Agent Outlet)	
Bill Amount. TK. 01 – TK. 600	TK. 05
Bill Amount. TK. 601 – TK. 1500	TK. 10
Bill Amount. TK. 1501 Above	TK. 12
Local Fund Transfer	
Cash withdraw/deposit within same agent outlet	Free
Cash withdraw/deposit at other agent Outlet	0.25% of the amount (Min TK. 10, Max TK .500)
Cash withdraw/deposit at Agent Outlet for branch Customer	0.25% of the amount (Min 10, Max TK. 500)
A/C to A/C fund transfer (within Same Agent Outlet)	Free
A/C to A/C fund transfer to other Agent Outlet/CBL Branch Account (Sender is in own outlet)	(0.25% of the amount Min TK 10 and Max TK. 200)
A/C to A/C fund transfer to any Agent Outlet/ CBL Branch Account (Sender is not in own outlet)	0.25% of the amount, Min TK. 10 and Max TK.500
SMS Alert	
Annual Fee BDT Account	TK 300 (TK 150 half yearly)
Outlet to outlet Account Transfer	
Within same district	TK. 50
Other district	TK. 100

Please Note:

1. This Schedule of Charges applies to Agent Banking transactions; stamps duty, correspondent charges and other out- of-pocket expenses, if any, may be added. The bank reserves the right to assess charges on transactions, which are not covered by this schedule, and to amend without prior notice the terms, conditions or rate stated in this schedule.
2. Any Charges beyond this schedule, will be same as retail banking schedule of charges where applicable
3. VAT @ 15% will be added where applicable.
4. Correspondent/Other Bank Charges, if any, will be additionally recovered from customer.
5. Any changes or modifications of any charges stated in this schedule would be notified & viewed through City Bank's website [www.thecitybank.com.bd](http://www.thecitybank.com.bd) and it would be treated as a part of this schedule.