

Credit Card Payment (Own)

- Step 1: Select “City Credit Card” from the Payment menu
- Step 2: Provide details of your credit card for which you want to pay the bill
- Step 3: Select your account from which the bill amount will be deducted
- Step 4: Type-in the payment amount
- Step 5: Choose OTP type and tap “Next”
- Step 6: Review the information and tap ‘Request for Payment’
- Step 7: Insert the OTP sent to the registered mobile number or email and tap “Submit”
- Step 9: Your credit card bill payment was successful. You can save/share the receipt or add it to your favorites for future payments.

Credit Card Payment (Other)

- Step 1: Select “City Credit Card” from the payment menu.
- Step 2: Select a favorite from the dropdown menu (favorites can be saved after a transaction) or tap ‘Skip’ for a new transaction
- Step 3: Provide details of the credit card you want to pay the bill for
- Step 4: Select your account from which the bill amount will be deducted
- Step 5: Insert the payment amount
- Step 6: Choose OTP type and tap “Next”
- Step 7: Review the information and tap “Confirm”
- Step 8: Select a card and insert your card pin for verification then tap “Submit”
- Step 9: Insert the OTP sent to the registered mobile number or email and tap “Submit”
- Step 10: Your credit card bill payment was successful. You may save/share the receipt or add to your favorites for future payments.

Visa Instant Payment

- Step 1: Select VISA Instant Payment from the Payment menu
- Step 2: Select a favorite from the dropdown menu (favorites can be saved after a transaction) or tap ‘Skip’ for a new transaction
- Step 3: Type-in the visa card details of the recipient
- Step 4: Type-in the recipient’s name, email address (optional) and mobile number (optional)
- Step 5: Select your account from which the bill amount will be deducted
- Step 6: Type-in the payment amount
- Step 7: Choose OTP type and tap “Next”
- Step 5: Review the information you have provided and tap “Confirm”
- Step 6: Select a card and insert your card pin for verification then tap “Submit”
- Step 7: Insert the OTP sent to you through SMS or email and tap “Submit”
- Step 8: Your transaction was successful. You may save/share the receipt and add it to your favorites for future payments.