Fund Transfer (Own Account)

Step 1: Select "City Bank Account" from the Transfers menu, then tap on 'Own Account'

Step 2: Select the account (from which you want to send funds) under "From Account/Card"

Step 3: Select the account to which you are transferring funds under "To Account"

Step 4: Type-in the amount of transfer

Step 5: Choose the OTP type then tap "Next"

Step 6: Review the information and tap "Confirm"

Step 7: Insert the OTP sent registered mobile number or email and tap "Submit"

Step 8: Your transaction was successful. You can save/share and add it to your favorites for future transfers.

Fund Transfer (Other Account)

Step 1: Select 'City Bank Account' from the Transfers menu, then tap on 'City Account'

Step 2: Choose 'Single Transfer' or 'Transfer to Beneficiary'

Step 3: Select the account/card (from which you want to send funds) under 'From Account/Card'

Step 4: Select the other city bank account to which you are transferring funds under "To Account"

Step 5: For Single Transfer, provide account details of the recipient (for "Transfer to Beneficiary", select the nickname of the recipient)

Step 7: Type-in the amount of transfer

Step 7: Select Transfer type and OTP type then tap "Next"

Step 8: Select a card and insert your card pin for verification, then tap "Submit"

Step 9: Insert the OTP sent to the registered mobile number or email and tap "Submit"

Step 10: Your transaction was successful. You can save/share and add it to your favorites for future transfer

Other Bank Account Fund Transfer

Step 1: Select 'Other Bank Account' from the Transfers menu
Step 2: Choose Single Transfer or Transfer to Beneficiary
Step 3: Type-in recipient's email address and mobile number
Step 4: Select the account/card (from which you want to send funds) under 'From Account/Card'
Step 5: Type-in the transfer amount
Step 6: Choose the account type of the recipient (account or card)
Step 7: Choose transfer mode (Only BEFTN for cards)
Step 8: Select the other bank account or card to which you are transferring funds under "To Account Number" or "To Card"
Step 9: Type-in the recipient's account/card name
Step 10: Select the Bank, District and Branch name for transfer to account (only bank name for Cards)
Step11: Choose the OTP type, then tap "Next"
Step 12: Select a card and insert your card pin for verification, then tap "Submit"
Step 13: Insert the OTP sent to the registered mobile number or email and tap "Submit"
Step 14: Your transaction was successful. You can save/share the receipt and add it to your favorites for future transfers